**Introducing Medechat**

Many of you have been asking if we will still be open during a potential lockdown as a result of the Coronavirus (COVID-19). The answer is yes, but in a different way than usual.

We have taken the initiative to fast track the implementation of Medechat, an online video consultation platform especially for veterinary centres.

As you require an appointment, you will sent an email invitation to register with Medechat. Medechat allows you to make an appointment for a video consultation with our vets. It’s easy to use and you only need your normal web browser. You can even have a video consult on your phone! You will need to add your credit card details before you can make an appointment, but rest assured that **Medechat** has the highest level of security and platform stability.

**Medechat** is not a replacement for an in person consultation but a great way for your vet to assess your pet during this time and if further examination at the clinic is required we will let you know what to do next.

**So make sure you register when you receive the email invitation.**

Don’t hold off finding out if your pet needs to be seen, get piece of mind by booking a video consult via Medechat.