**Introducing Medechat**

Over the coming months, we will be adding all our existing and new clients to our online video consultation platform, **Medechat**.

We are offering this service as it has a great many benefits to both our vets and our clients. Many pets become very stressed by a visit to the vet and often it is for a minor issue, a post surgery check, behavioural issues or just to get some advice. Now you can quickly and easily access your normal vet, from the comfort of your own home.

Watch your inbox, as you will receive an email invitation to join **Medechat**. This means that you have already been added to our system and all you need to do is register and create a password.

If you would like to make a Video Consultation appointment before you receive the email, simply click the **Medechat** button on our website and you can register and make an appointment straight away.

In **Medechat** you can add all the details about you and your pets, ready for your next appointment. You can choose your vet's calendar and see when they are available for a video consultation. It’s easy to use and you only need your normal web browser. You can even have a video consult on your phone! You will need to add your credit card details before you can make an appointment, but rest assured that **Medechat** has the highest level of security and platform stability.

**Medechat** is not a replacement for an in person consultation but a great way for your vet to assess your pet and if further examination at the clinic is required we can make an appointment for you.

Here is a video that will help explain **Medechat**.

*Link to bit.ly/pet-owner-video*

**So make sure you register when you receive the email invitation.**

It’s a great way to get advice on any issues with your pet without leaving home. So don’t hold off finding out if your pet needs to be seen, get peace of mind by booking a video consult via **Medechat**.